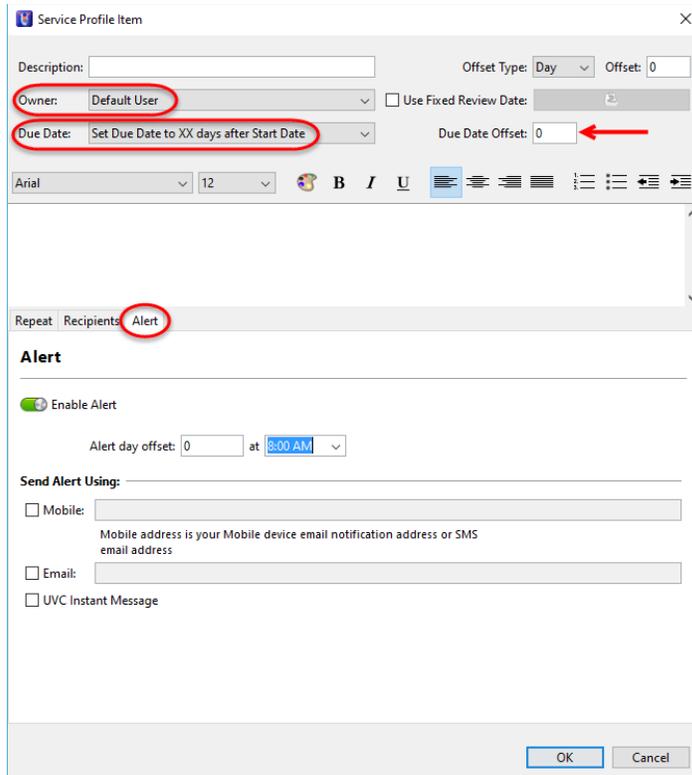


What's New – UVC User Manager Version 8.1.1

Enhancements version 8.1.1.

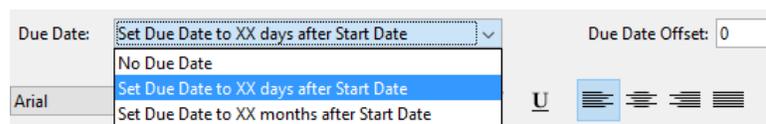
1. Three new options were added to the **Service Profile**.



The screenshot shows the 'Service Profile Item' dialog box. At the top, there are fields for 'Description', 'Offset Type' (set to Day), and 'Offset' (set to 0). Below these are 'Owner' (set to Default User) and 'Use Fixed Review Date' (unchecked). The 'Due Date' dropdown is set to 'Set Due Date to XX days after Start Date', and the 'Due Date Offset' field is set to 0. A red arrow points to the 'Due Date Offset' field. The 'Alert' tab is selected and highlighted with a red circle. The 'Alert' section includes an 'Enable Alert' checkbox, 'Alert day offset' (set to 0) and 'Alert time' (set to 8:00 AM). Under 'Send Alert Using', there are checkboxes for 'Mobile', 'Email', and 'UVC Instant Message'.

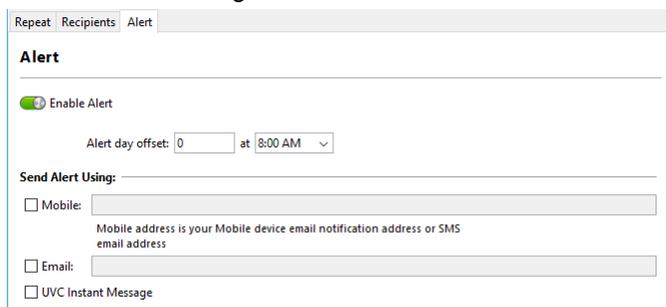
The option **Owner** allows you to select which user will be the owner of the task or appointment.

The option **Due Date** gives you the ability to select the due date using a specific number of **days** or **months** after the start date of the task.
Enter the day or month value in the **Due Date Offset** field.



This close-up shows the 'Due Date' dropdown menu. The selected option is 'Set Due Date to XX days after Start Date'. Other options include 'No Due Date' and 'Set Due Date to XX months after Start Date'. The 'Due Date Offset' field is visible to the right, set to 0.

A new **Alert tab** is now available which will allow you to define an alter notification by mobile, email or UVC instant message.

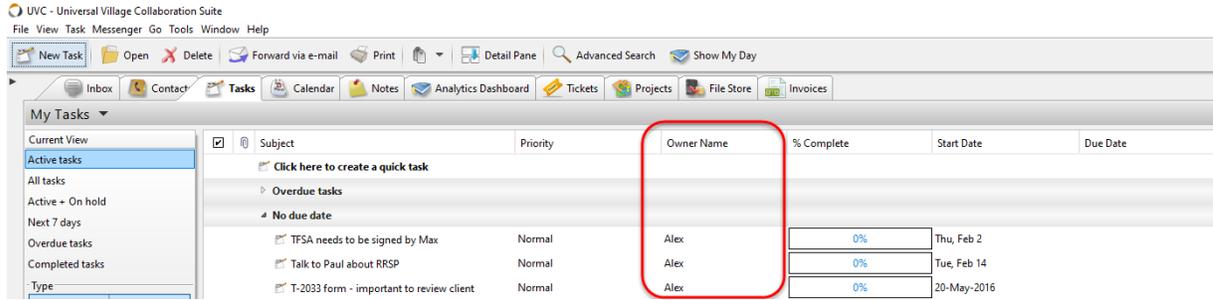


This screenshot shows the 'Alert' tab selected. It includes the 'Enable Alert' checkbox, 'Alert day offset' (set to 0) and 'Alert time' (set to 8:00 AM). Under 'Send Alert Using', there are checkboxes for 'Mobile', 'Email', and 'UVC Instant Message'.

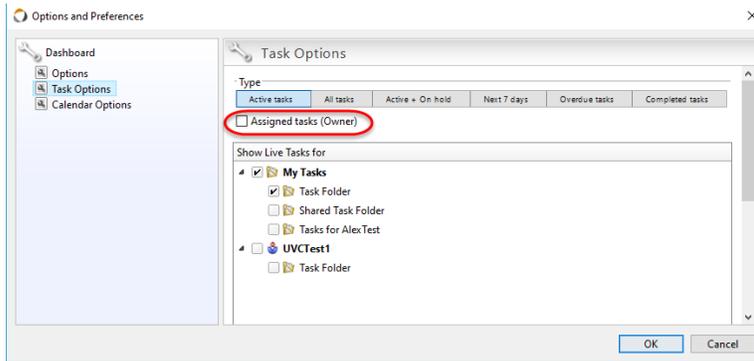
What's New – UVC Version 8.1.1

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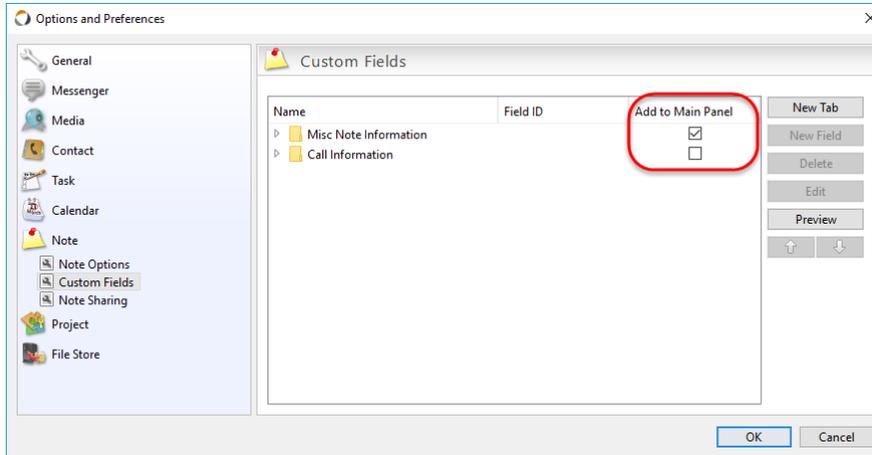
1. Added "Owner" as a header option in the Task Module.



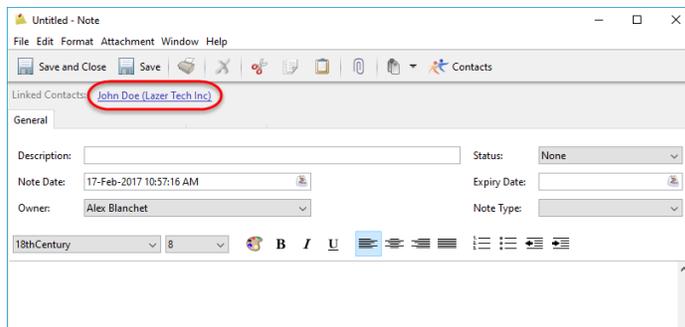
2. Added the ability to select shared tasks as well as your own for the My Day Panel. Also added the ability to filter out Assigned Tasks(Owner).



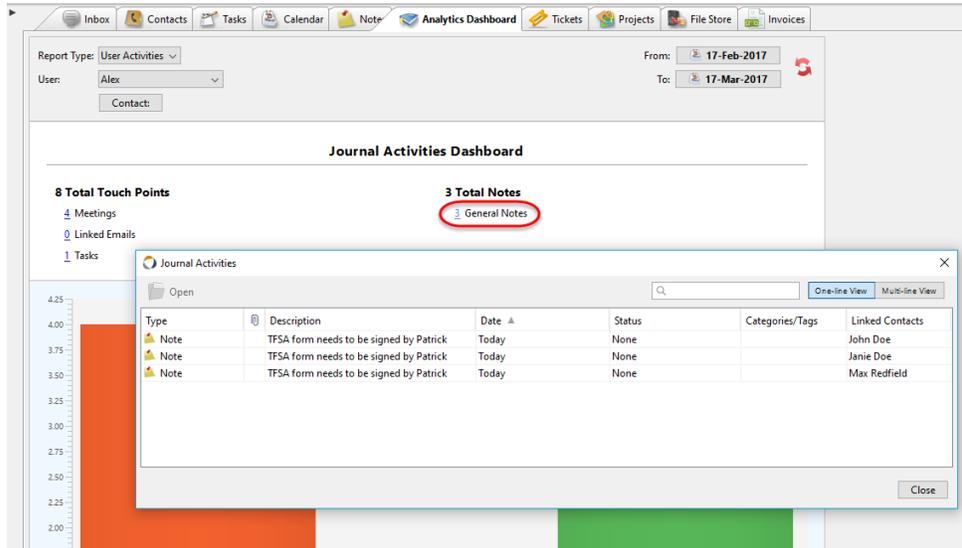
3. Added the option to show custom fields on the main panel of the Task, Note and Calendar Modules.



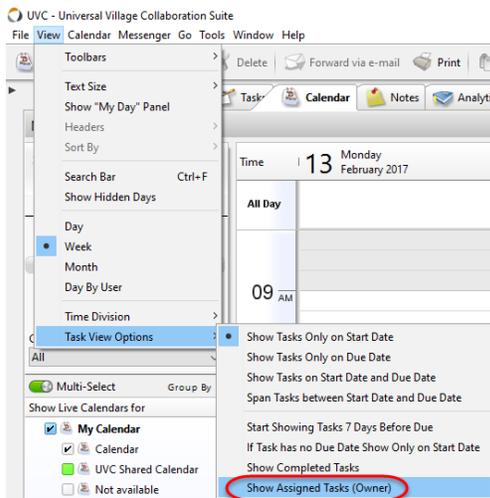
4. Added Company name in columns in the various modules, brackets after the contact name.



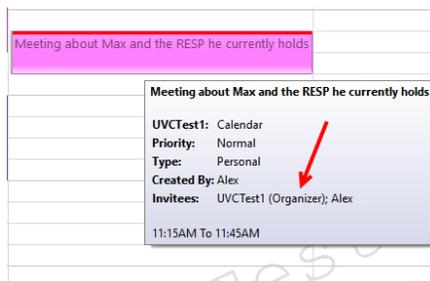
- When a note is linked to multiple clients, it now shows multiple times in Analytic Dashboard details window.



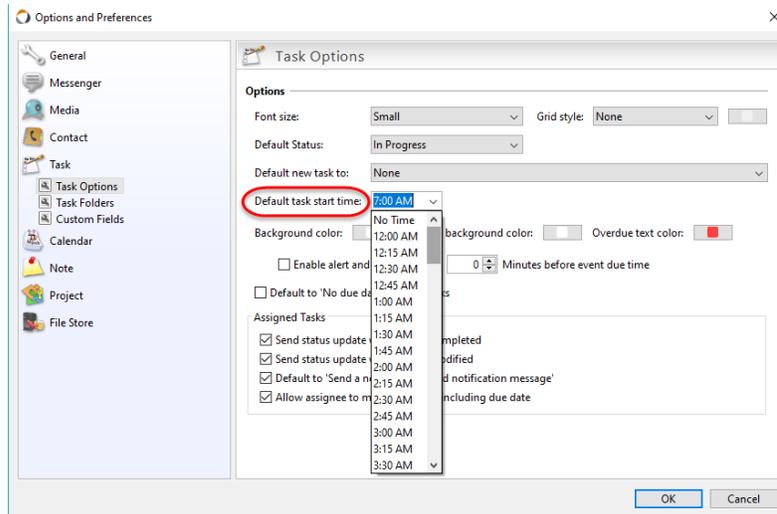
- Dashboard linking to Ticket Module now updates filters properly prior to search.
- Unselecting a user in the calendar that has tasks selected doesn't unselect the tasks.
- Improved performance for calendar for large databases.
- Assigned tasks (Owner) option is now available in Calendar module and the Show My Day panel.



- Removed Alert notification on tasks once the status changes to "completed".
- When you complete recurring appointments you will have the ability to modify the instance or series of appointments.
- Improve clarity on Organizer/Attendee appointments by showing the organizer on the attendees and tool tip.



13. Improved scroll speed for custom tabs.
14. Add option to default new task to a specific set time.



15. Made font smaller for Task List, Task Table List and Contact List printout.
16. Group by for holdings now remember last setting selected.
17. Added Rule for invoice generation. Which address to use based on contact country code.

Defect Corrections

1. Fixed wrapping issue with Detail Report when the custom field labels are too long.
2. Fixed issue when removing an attachment on a template message it will now keep the attachment linked to that message.
3. Fixed issue with Alert notifications on repeated appointments being sent an hour late if the appointment was originally created under a different daylight savings time.
4. Fixed issue with emails sent from older Blackberry mobile phones were showing in a red box.
5. If the status of an appointment is changed to "cancelled" it will no longer send an alert notification.
6. If price is overridden in invoice, keep overridden price and do not reset when changing quantity on item (have some indicator that price has been overridden, color, etc.).