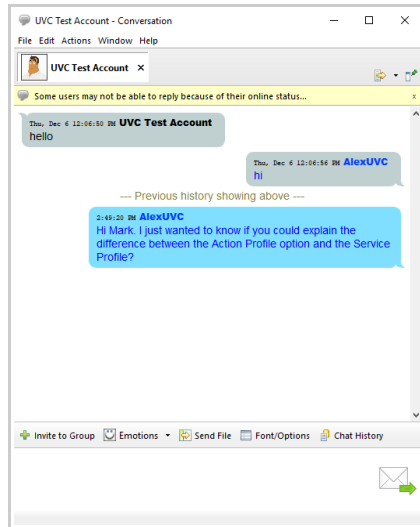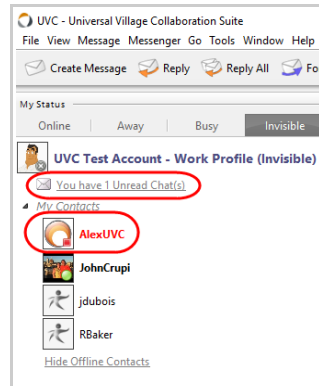![universal village software logo]
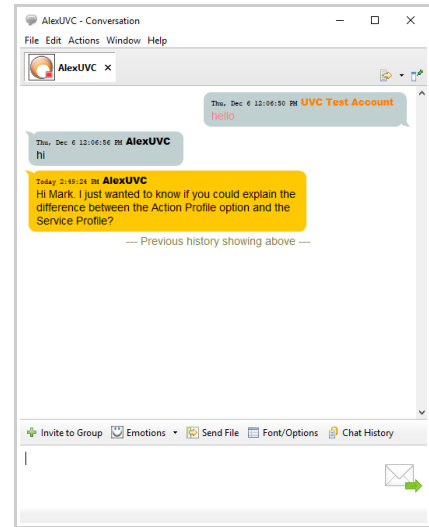
What's New – UVC Version 9.1

Enhancements

1. Added support for offline chat messaging which pop-up when other users logs in to UVC.

Even when a user is offline you can now send a chat message.
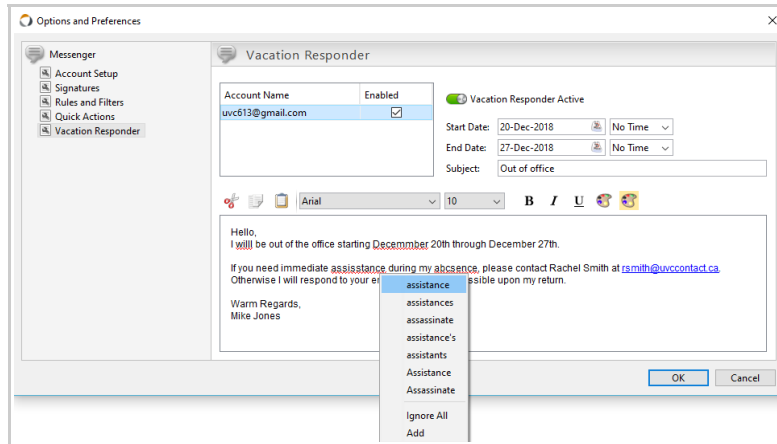
When the user logs in you will see the number of unread messages. Users that have sent you offline chat messages will be shown in red.
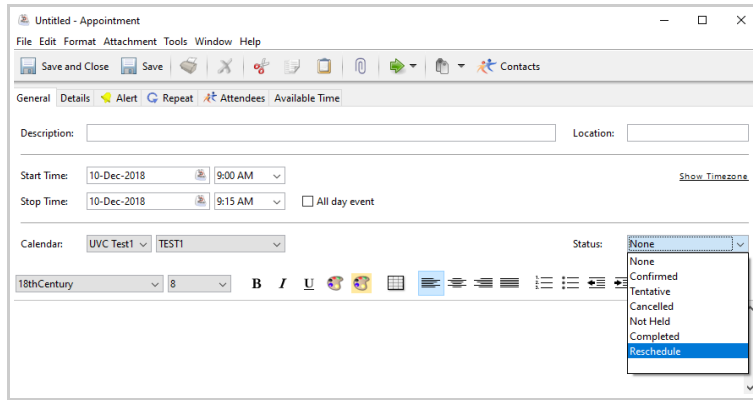
Once you open the chat unread messages will be shown in orange.

2. Added support for the upcoming UVC Mobile chat messenger module so that the UVC messaging and communication platform is compatible with UVC Mobile App v3.0

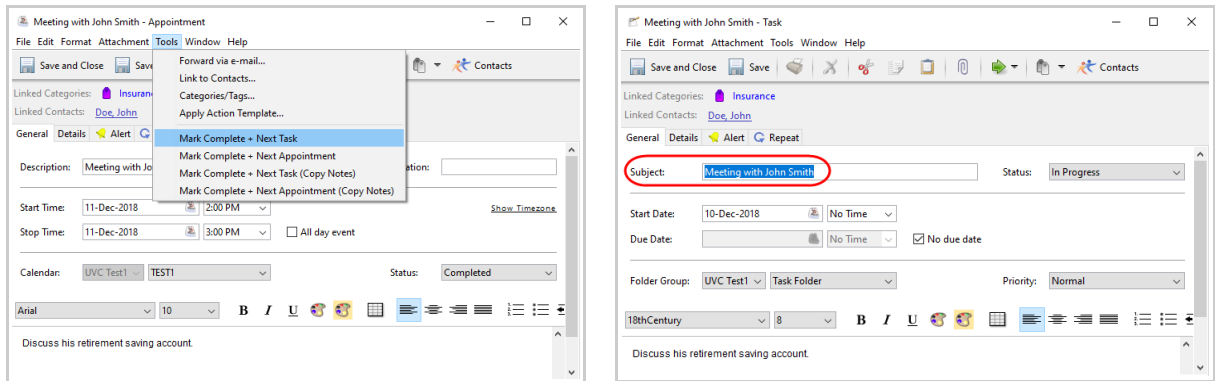3. Spellchecker has now been added to the Vacation Response option.

4. File attachments in Mini View are now sorted and show the description.

5. Decrease time before appointment invitation in snapshot view and trim appointment notes and truncate long descriptions.

6. Optimized the contacts and tasks refresh when other users are making changes to make it more efficient.

7. Major improvements done to the insurance report in UVC.

8. Removed the creation of new tickets on responses to existing tickets (with a completed status) when the response is received within 48 hours. If the response is received after 48hrs of ticket marked completed a new ticket will be generated.
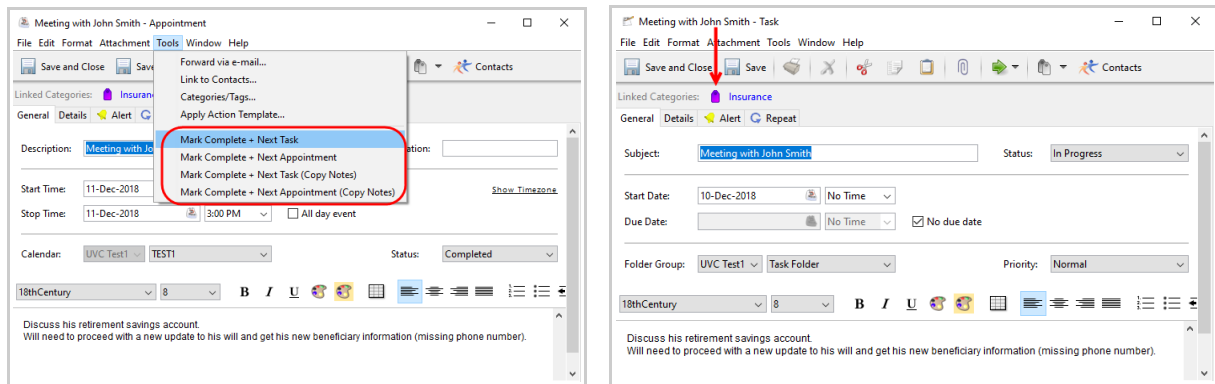
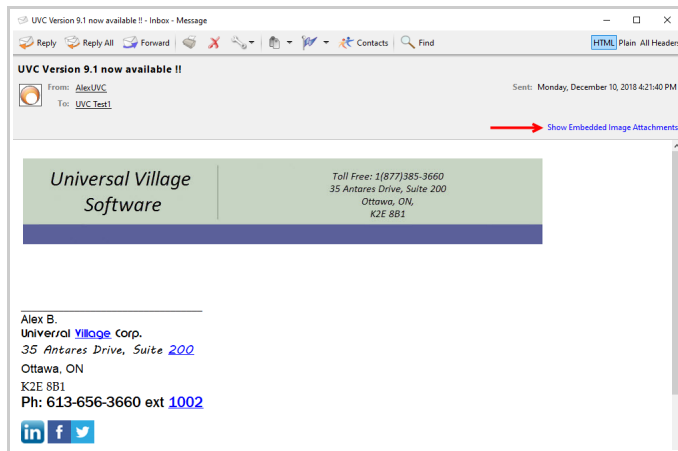9. Added a new appointment status – Reschedule.

10. The subject of an appointment will be copied when selecting the option Mark Complete + Next Task or Mark Complete + Next Task (Copy Notes).

11. When marking a task or appointment as completed using the Mark Complete + Next Action it will carry over the original tag it was linked too.

12. UVC now allows you to show attachment files for emails with embedded images.

Defect Corrections

1.   Emails with more than one page will now print properly.

2.   Emails will be deleted correctly when working offline.

3.   Feature to export contacts to CSV file will no longer include inactive email addresses.

4.   When applying an Action Template from the appointment window, it will now link it to the default contact.

5.   When making invoice changes, the inventory calculation is now accurate.