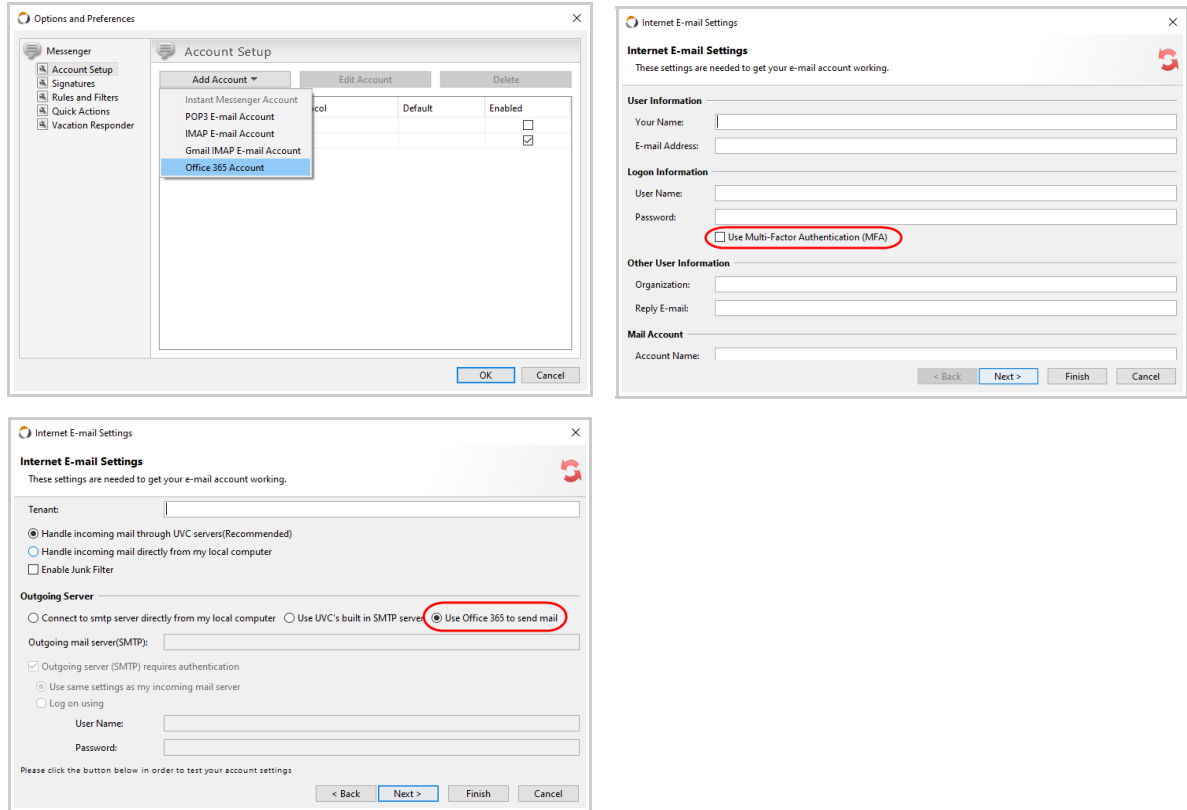


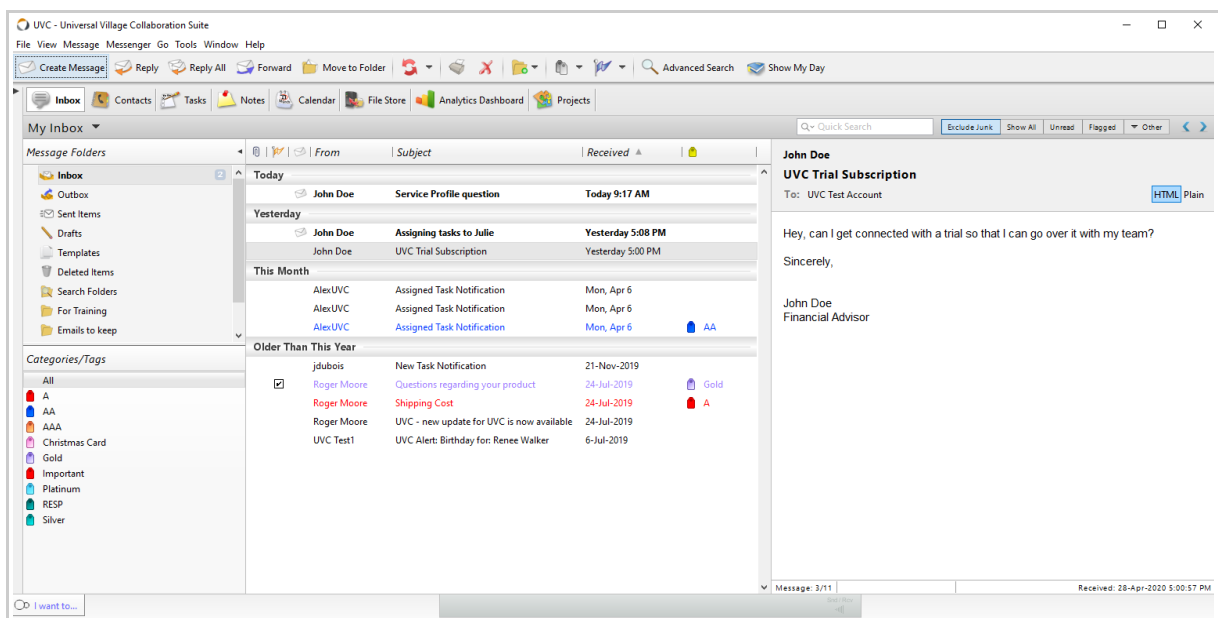
What's New – UVC Version 9.2

Enhancements

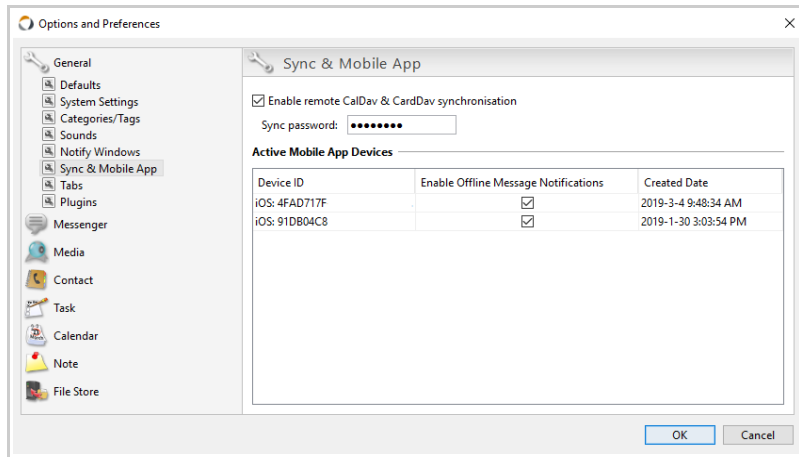
1. Added new office 365 email integration option with native support to Office 365 email accounts.



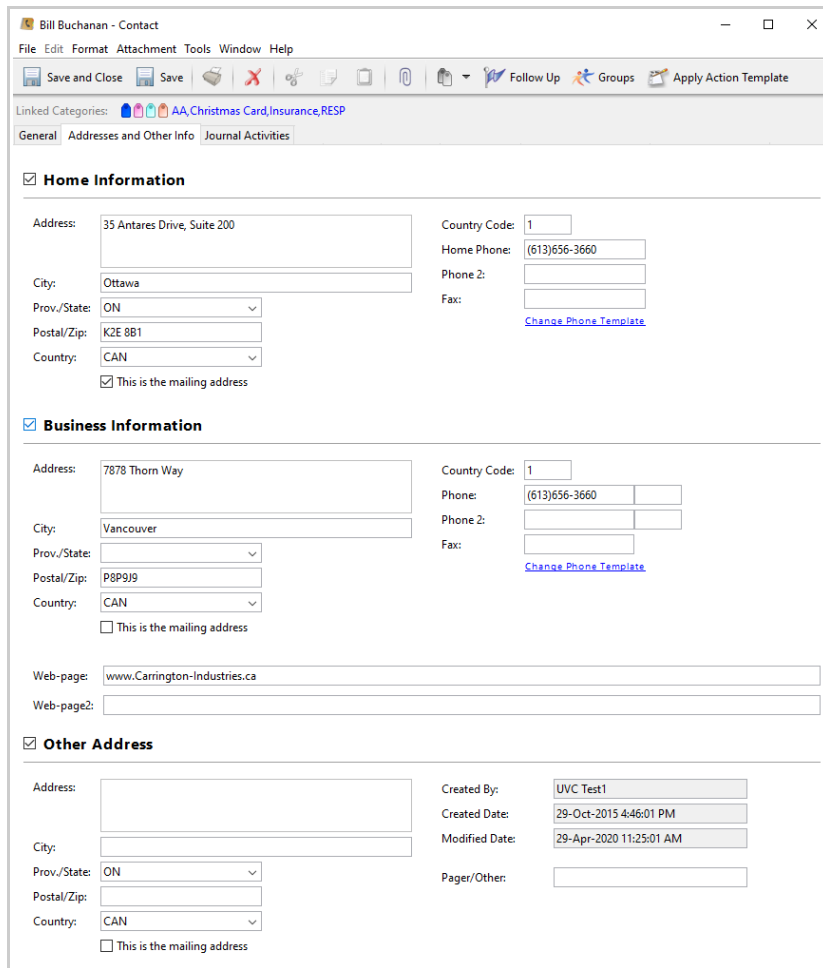
2. Added the option to *Group Email by Date* in the Inbox module to separate today's emails from yesterday, this week, last week and older.



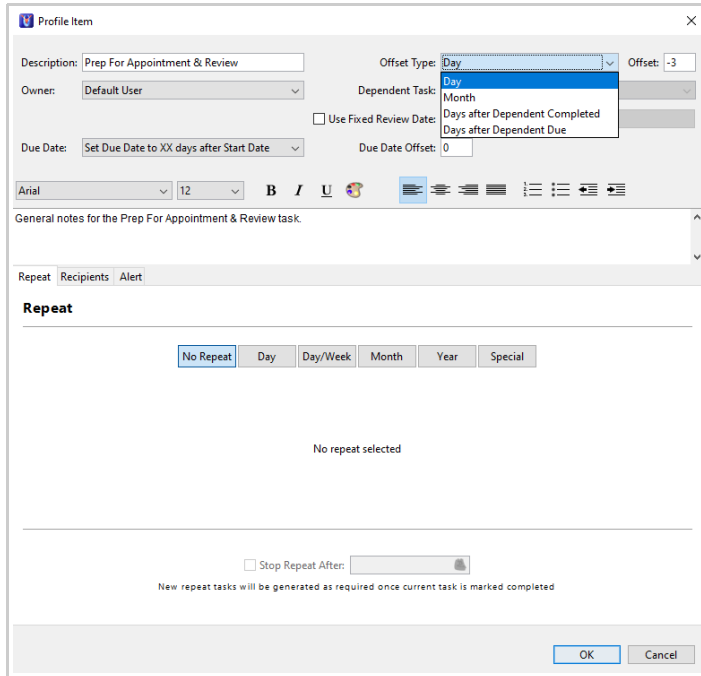
- When an email account is deleted from UVC it will now show the email listed at the bottom of the folder list.
- Inbox module user interface improvements to recipients and message detail section.
- Updated the Sync & Mobile App options panel to show current active UVC mobile CRM devices.



- Messenger chat window will now refresh automatically every day to reflect the proper date and time if the window is left open.
- Increased the file transfer limit when sending files through the messenger chat window.
- The Contact Detail edit screen was updated with several improvements including how the Home, Business, and Other information tabs are now merged into a single tab.

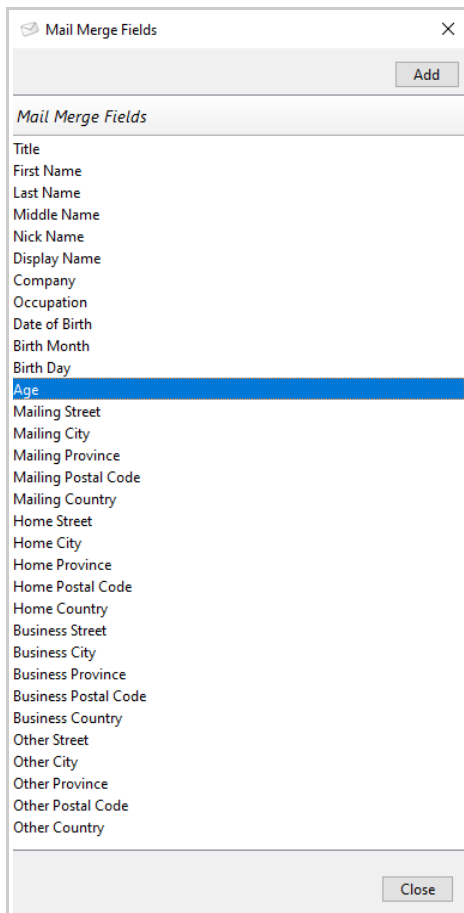


9. Message history improvements to show wait cursor.
10. The Action Template feature now supports dependent task based on completed date or the due date of the selected dependent task.

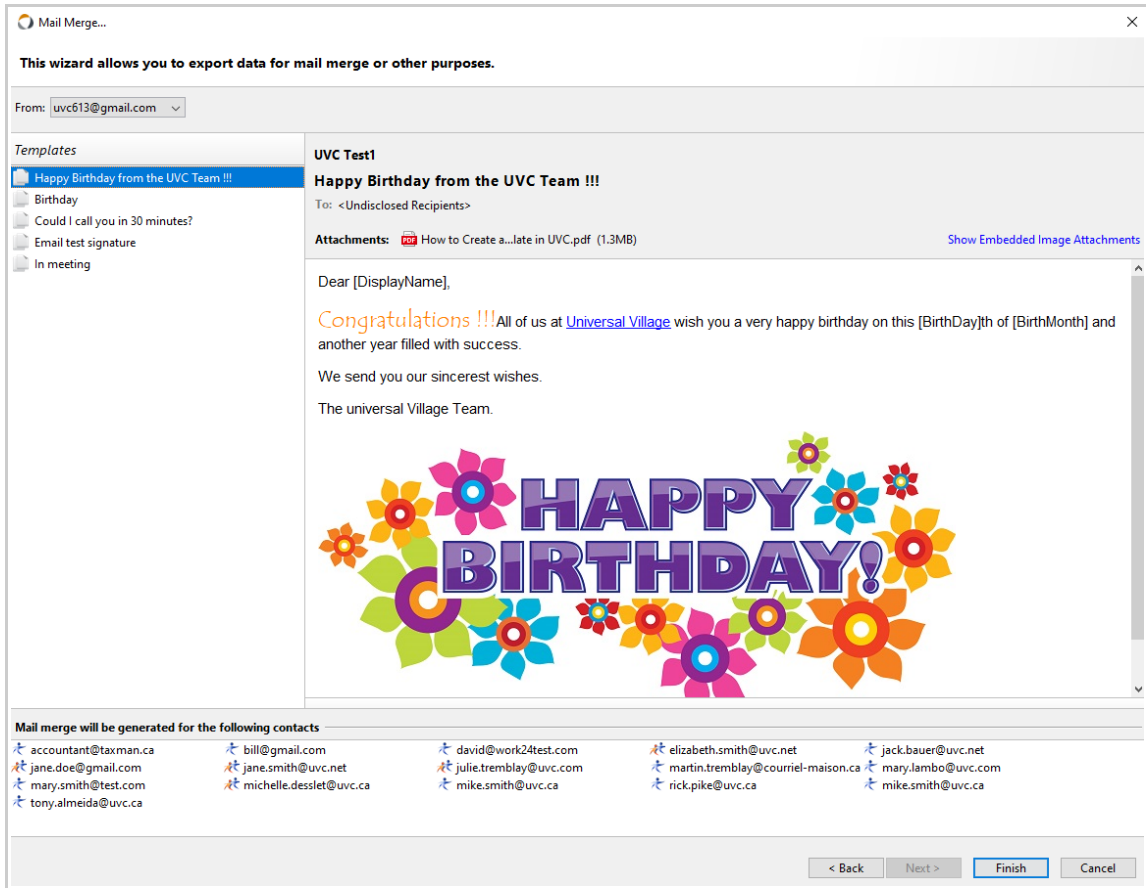


Note: this is configurable in User Manager. Please consult your administrative user to configure this option. If you do not have access to User Manager please contact support@universalvillage.net

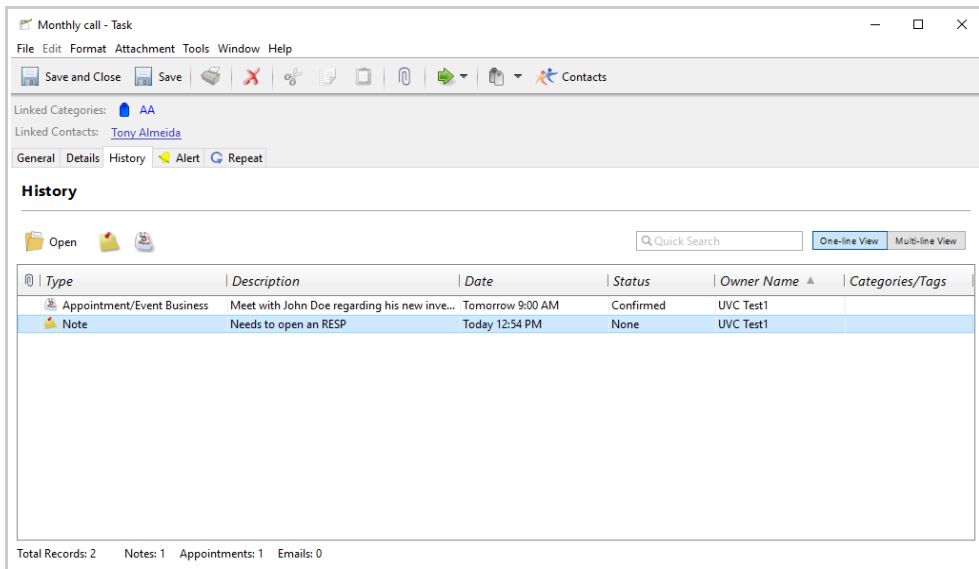
11. Added the “age” as a mail merge field in the email templates.



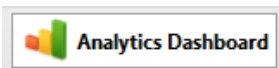
- Added a preview window which will show the client list prior to processing mail merge. Ability also to change which email account the mail merge will be sent from.



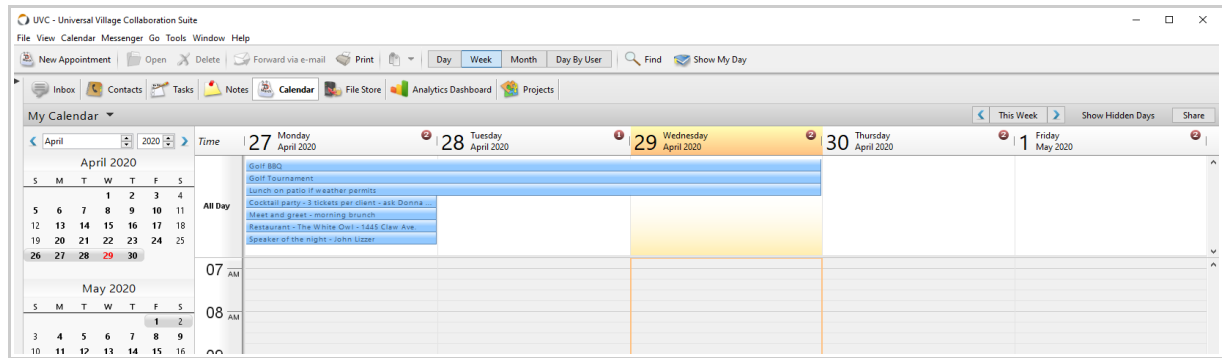
- Added a new note History tab in task window that allows you to see the notes and appointments linked to a task and create new ones. Very similar to client's Journal Activities but at the task level instead.



- Various UVC Insurance Report enhancements.
- Updated the Analytics Dashboard module icon.



- The calendar all day events now expands even further if there are more than 7 events showing in same day and if space allows.



- Changed default start time and end time of new appointment to today instead of the beginning of week when creating a new appointment from an email.
- When replying to an email with embedded signature attachments, UVC will now attempt to use same files if they match to reduce number of attachments.
- Added a new screen under About UVC that will provide information on the current connection status and whether the connection are on fallback servers or main server.
- When email contains only embedded attachments, UVC will not show the paperclip icon in message list.
- Major ticket module enhancements.

Defect Corrections

- Fixed the issue when searching for recipients of shared contact lists in the email TO window and appointment attendees window.
- When adding new quick note to journal entries it was truncating text if it was too long.
- Minimize overlapping of appointments option doesn't seem to be doing anything.
- Sorting by "size" in the File Store module wasn't sorting properly.
- The copy/paste into message body didn't work sometimes if there were tabs in pasted text.
- Fixed issues with printing emails only printing first page in rare cases.
- Fixed issue with template signature not using the default font on empty paragraph.
- Insurance report fixes.